

Volunteer Newsletter

Edition 5: July 2025



Helen Hudson
Director of
Clinical Services

Welcome to the July volunteer newsletter of 2025.

Welcome to July's edition of our Volunteer Newsletter. My name's Helen and I'm the Director of Clinical Services here at Dove House. As I look back on 2024/25 and reflect on the impact we have had on so many local families, I wanted to take a moment to sincerely thank you for everything you do. Whether you've just joined us or have been with us for years, whether you volunteer here at the hospice site or help our vital income generation teams, your support makes it possible for us to deliver specialist care to local people during some of their most difficult times.

Thanks to your dedication, time, and compassion, we are able to continue making a meaningful difference in the lives of our patients and their families, and the wider community.

Every day my team and I meet families who turn to us in their time of need, and we hear firsthand about the incredible impact Dove House care has had on their lives. We know that none of this would be possible without your unwavering support.

In this edition of the Newsletter, you will find some statistics highlighting the number of people supported by Dove House Hospice during 2024/25. Last year, an incredible 770 volunteers generously gave their time to help make this a reality. Simply saying "thank you" does not feel enough, but please know how deeply grateful we are for all that you do.

How your support helps

In 2024/25 your support meant we could help so many local families during the hardest times:

323

Patients
accessed
Physiotherapy

80

People attended
Welcome Wednesdays

18%

increase
in referrals
since
2023/2024

134

People attended
Friday Friends

31%

increase
in online
referrals

23

Living Well
Group
sessions

2834

Contacts
to adults
and children from the
Family Support Team

213

Home
visits by
an MND
nurse

469

Inpatient
Admissions

268

Referrals to
the Children's
Bereavement Groups

2151

Referrals for
Dove House care

83

Complementary Therapy
Assessments completed

Last year those of you who volunteer in our income generation teams helped achieve amazing things:

Retail: The Retail Division once again generated more funds than ever before, raising **over £6 million!** We sold **1,835,379** items of clothing, up **4.71%** on last year with an average basket price rise of 16p (3.19%) to **£4.91!**

We recruited **3438** new Gift Aiders in 2024/25 and made our largest annual Gift Aid claim of **£408,000.**

The scanning books with World of Books has generated an additional **£22,000** since we started. Pennies donations on card transactions raised **£24,968.** Keep the change donations in shops totalled **£12,821**

Fundraising: Fundraising secured a record-breaking total of **almost £1.2 million!** Highlights this year included 58 schools/nurseries participating in the Santa Run and raising over **£64,000**, the first Pub to Pub walk raising over **£10,000** and the return of the Night Walk raising over **£26,000!**

Lottery: Your Charity Lottery ended the year having raised **£1.1 million** and despite a difficult year for canvassing, **3,613** new members were recruited.

Nurseries: Little Owls Day Nurseries enjoyed another successful year in 2024/5, caring for over **300** children across our Dove House and Ainthorpe locations. We welcomed over 50 new starters to our Ainthorpe nursery and Little Owls site at the hospice had a phenomenal year generating a almost **£1.1 million** in income.

Volunteer Open Day



Monday
6th October



Dove House
Hospice

Festive Afternoon Tea



Friday
5th December



MKM Stadium

Save the dates!

More details of
how to book will
follow soon!



Have you seen our Volunteer Recruitment campaign?

June saw us kick start one of the biggest volunteer recruitment campaigns the hospice has undertaken!

The campaign has included:

- Radio campaign on Nation Radio Yorkshire which was heard by 51,430 listeners an average of 10.14 times each. With further radio adverts booked.
- Leaflets distributed to 31,255 households.
- 3 bus stop adverts.
- 10 bus interior panel adverts.
- Article and social media promotion on Hull Live.
- Facebook and Instagram digital campaigns seen 218,809 times by 68,636 social media accounts.
- Updates to the Volunteering pages on the Dove House website.

Bus Interior Advert



Bus Stop Advert



We'd like to thank all of the volunteers who have shared their stories or allowed us to use photos or videos of them in this campaign, we couldn't do it without you and we are sure that you have helped inspire more people to join the Dove House team!

A special Thank You to our longest serving volunteers



On Friday 20th June we welcomed some of our longest serving volunteers to the hospice to enjoy a special Afternoon Tea with Philip Daniels, the Chair of the Board of Trustees, and Chris Sadler, Dove House's Chief Executive. We wanted to thank these wonderful volunteers for all of their years of service and celebrate all they have done to make a difference to local families.

We were particularly delighted that the glorious weather meant the volunteers could also enjoy the beautiful hospice gardens.

Thank you to everyone who attended, we hope you enjoyed the day.

This will be a regular event for those volunteers who reach 20 years' service.



Upcoming Events

Pub Walk Beverley

Hop from pub to pub as you enjoy a point to point route of 10.5 miles.



9th August



2nd Oct

Fire & Ice Walk Dove House Hospice

Walk on hot embers and broken glass for local hospice care.

To find out more about our Fundraising activities scan the QR code or get in touch:



dovehouse
hospice



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Fundraising Regulator
Dove House Hospice Limited a company limited by guarantee.
Registered office: Dove House Hospice, Chamberlain Road, Hull, HU8 8DH.
Registered in England and Wales Company number: 01498747
Registered Charity Number: 509551

